

IELTS Life Skills terms and conditions

You must:

- provide proof of your identity (passport or National Identity Card) at registration. Contact the test centre to confirm which type of identity document is accepted. Candidates taking the test outside their own country must use a passport.
- inform the centre of any changes to your identity document before the test date. If you do not do this you will not be allowed to take the test and you will not be eligible for a refund or transfer.
- bring the same identity document on the test day as the one recorded in your application. If you do not do this you will not be allowed to take the test and you will not be eligible for a refund or transfer.
- arrive at the centre before the scheduled test start time. If you arrive late, you will not be allowed to take the test and you will not be eligible for a refund or transfer.
- leave all personal belongings in the designated belongings area. The only items you may bring into the test room are your approved identity document, and a bottle of water (label-free). All electronic devices, including watches, must be left in the belongings area and must be switched off. Centres may use metal detectors to scan for electronic devices. Any candidate who breaches these conditions will not receive an IELTS Life Skills test result or be eligible for a refund or transfer. While the centre will take all reasonable measures to secure your items in the belongings area, they cannot be held responsible for any loss.
- consent for your identity to be verified both at test registration and on test day. This may include:
 - having your photograph taken. You will be required to temporarily remove any covering from your face. Any candidate who refuses to have a photograph taken will not be allowed to sit the test and will not be entitled to a refund. The photograph taken by the centre will appear on your Test Report Form.
 - providing a sample of your signature.
 - having your finger scan taken.
- inform the test centre on the day of the test if you believe that your performance may be affected by ill health, by the way in which the test is delivered at the centre or for any other reason. If this is not possible, please refer to the IELTS Complaints Policy on ielts.org for more information on how you can submit a complaint.
- Any candidate who attempts to remove test materials from the test room will not receive an IELTS Life Skills test result.

You must not:

- eat or smoke in the test room.
- engage in any form of malpractice which may damage the integrity and security of the IELTS Life Skills test. Malpractice includes, but is not limited to:
 - attempting to cheat in any way, including using notes of any kind from any source.
 - helping another candidate to cheat.
 - impersonating another candidate or having another candidate impersonate you.
 - disrupting the test in any way.
 - reproducing any part of the test in any medium.
 - attempting to alter the data on the Test Report Form.

Candidates engaging in malpractice will not be allowed to complete the test and will not receive an IELTS Life Skills test result. Candidates engaging in malpractice may be banned from taking the test in future, and may be liable to legal action. Candidates engaging in malpractice may be reported to regulatory authorities globally.

Your IELTS Life Skills result

- Results are issued by centres, usually within 7 days of your test.
- You will receive only one copy of your Test Report Form. Replacement copies are not issued in the event of loss or damage.
- The Test Report Form will be issued in your name as it appears on the identity document used at registration. If you find that your personal details are incorrect on the Test Report Form, please contact the centre where you took the test. Documentation must be provided to verify the correct details. If you change your name on your ID document after receiving your Test Report Form, the name will not be changed on the Test Report Form.
- Your result may not be issued within 7 days of the test if the IELTS Test Partners decide that it is necessary to review any matter associated with your test or the administration of your test. To assist any investigation, you may be required to provide speaking samples. In exceptional circumstances, you may be required to retake the IELTS Life Skills test.
- Your result may be cancelled after it has been issued if any irregularity is identified.
- Your result will be disclosed to the UKVI for the purpose of allowing them to verify the result or to carry out any enquiries in relation to suspected malpractice.
- If any of the data on the Test Report Form provided by you or your agent to UKVI has been altered in any way, your original test result may be cancelled.
- Candidates are not permitted access to the work they produce in the IELTS Life Skills test.

Cancelling your IELTS Life Skills test or requesting a transfer

For information on cancelling your IELTS Life Skills test or requesting a transfer, please go to ielts.org.

How IELTS uses your information

- The IELTS Test Partners recognise and support the right of IELTS Life Skills test candidates to privacy.
- When you provide your identity information the IELTS Test Partners link that information to your IELTS Life Skills test and test result on the Test Report Form.
- The IELTS Test Partners or their authorised representatives may share candidate personal data, including, without limitation, test performance or score data, or photographs or video recordings taken by the test centre, with UKVI or law enforcement agencies and regulatory authorities where required for verification purposes or other purposes to protect the IELTS Life Skills test and its stakeholders against any form of malpractice. Finger-scan data, where obtained, will not be disclosed to any entity except the IELTS Test Partners.
- The IELTS Test Partners or their authorised representatives may share candidate personal data, including, without limitation, test performance or score data, or photographs taken by the test centre, third parties identified by you which act on your behalf to facilitate your applications to educational institutions, governments (including visa processing authorities), or professional bodies and commercial organisations that recognise IELTS scores.
- The IELTS Test Partners will retain work produced by candidates in the IELTS Life Skills test and may use it for quality control purposes and for investigations into suspected malpractice. Test score data and test responses, in an anonymous form, may also be used for informational, research, statistical or training purposes.

Disclaimer: If you have taken an IELTS Life Skills test and passed it, you cannot retake it at the same level for a period of two years. If you continue to register and take the test, you may not receive your Test Report Form and a test fee refund.